

Appendix 4

Questionnaire and Meeting responses

Questionnaire responses

This section details the responses to each question. Respondents were asked to comment on the fairness of each proposal.

1. How we work out how much money you pay

We want to include all the Severe Disability Premium and 75% of disability related benefits in working out how much you can afford to pay.

Do you think this is a fair approach?

	% Answer	Count
Number of Responses	96.1%	442
Yes	30.22%	139
No	42.61%	196
Don't Know	23.26%	107
[No Response]	3.91%	18
Total	100.00%	460

2. Which services you pay for

Government guidance says that we should ask for a contribution towards all services. At the moment we only ask for a payment towards homecare.

Do you think this is a fair approach?

	% Answer	Count
Number of Responses	95.65%	440
Yes	35.00%	161
No	43.49%	200
Don't know	17.16%	79
[No Response]	4.35%	20
Total	100.00%	460

3. When you pay for services

	% Answer	Count
Number of Responses	95.9%	441
Yes	61.74%	284
No	21.10%	97
Don't know	13.03%	60
[No Response]	4.13%	19
Total	100.00%	460

We want to provide free services to people who are assessed as needing them to make a contribution of less than £5. This is because they will be on lower incomes and the cost of living is arising.

Do you think this is a fair approach?

	% Answer	Count
Number of Responses	95.9%	441
Yes	74.35%	342
No	11.52%	53
Don't know	10.00%	46
[No Response]	4.13%	19
Total	100.00%	460

4. Older people

We want to make sure that people aged 85 and over have an extra £10 a week to live

Do you think this is a fair approach?

5. How much everyone has to live on

We will ask everyone to continue to contribute 75% of their available income or pay the full cost of their services, whichever is lower.

Do you think this is a fair approach?

	% Answer	Count
Number of Responses	95%	437
Yes	15.65%	72
No	59.13%	272
Don't know	20.22%	93
[No Response]	5.00%	23
Total	100.00%	460

6. Increasing charges

- a) We gradually increase the contribution that you make over the next three years

Do you think this is a fair approach?

	% Answer	Count
Number of Responses	94.6%	435
Yes	30.00%	138
No	46.07%	212
Maybe	18.49%	85
[No Response]	5.44%	25
Total	100.00%	460

- b) We will increase charges by £10 a week in the first six months and then an additional £20 a week for the next two years.

Do you think this is a fair approach?

	% Answer	Count
Number of Responses	95.7	440
Yes	21.52%	99
No	56.52%	260
Don't know	17.60%	81
[No Response]	4.36%	20
Total	100.00%	460

7. **Written comments**

Principle:

- Residents suggested there are other areas which savings can be made rather than charging for social services to vulnerable people.
- 'Funds raised by tax payers should be set aside to fully cover the cost of care for older people in later years as this helps reduce the burden and worries older people go through trying to make ends meet.'
- Concerns that paying the extra money might leave the payee short.
- Resident fears there will be less money in their pockets to live on. 'This is not fair as times are hard and living costs is going up every month as we need to live in peace to enjoy our old age'

Disability Disregard:

- 25% disability disregard may not need enough to pay for other essential disability needs.

Chargeable Income

- Contributing 75% of available income is too high

Meeting responses

Meeting	Date	Attendance	Key points
Personalisation Customer Reference Group	27 March	15	<ul style="list-style-type: none"> Approved consultation document and presentation
Advisory Partners	13 April	20	<ul style="list-style-type: none"> 25% disregard for DLA/AA Higher is too high Supported transitional protection
Disability Equality Forum	19 April	15	<ul style="list-style-type: none"> Transitional protection should be £1 week on week. 75% of net disposable income chargeable is too high 25% disregard for disability care components is too high
Carers Networking Group	3 May	10	<ul style="list-style-type: none"> Confirmed that carers could complete the questionnaire Clarification on respite
Practitioners Forum	4 May	60	<ul style="list-style-type: none"> Extra protection needed for those with highest levels of need Practitioners would continue to help support the completion of the forms by service users
Carers Coffee Morning	10 May	30	<ul style="list-style-type: none"> DLA/AA care components (not mobility components) and Severe Disability Premium considered as income Financial assessment reviewed annually (or when circumstances change) Poorest people protected through age related guaranteed minimum income